FOCUS ON CHALLENGING CONVERSATIONS SUPPORT FOR CARE GIVERS

WHY HAVE THOSE CONVERSATIONS?

& PROFESSIONALS

When it comes to online safety, having open and honest conversations with children can be challenging, but they are essential. The digital world is constantly evolving, and while it offers incredible opportunities for learning and connection, it also comes with risks that children may not fully understand. As adults, whether as parents, teachers, or safeguarding professionals, it's our role to guide children through these complexities. Addressing topics like cyberbullying, inappropriate content, online predators, and screen time can feel uncomfortable, but avoiding these conversations leaves children vulnerable. By creating a safe, nonjudgmental space where children feel heard, we can empower them with the knowledge and tools they need to navigate the online world safely and

CHOOSE A NEUTRAL SETTING

STAY CALM AND OBJECTIVE

KEEP COMMUNICATION FLOWING

> AGREE TO DISAGREE

LEAD BY EXAMPLE

PRACTICE EMPATHETIC LISTENING Select a comfortable, quiet location where both parties can speak openly without distractions.

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Maintain a composed demeanor and focus on facts rather than emotions.

Keep communication channels open so your child feels comfortable coming to you with any concerns.

Not all conversations will have a happy ending, and that's okay. Agreeing to disagree doesn't mean you agree with their perspective.

Model the behaviours you want to set around online safety, such as limiting screen time.

Focus on the person's reasoning rather than their conclusions, and highlight points of agreement between you.

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